

vacommunitycare.com

Provider Resources

Overview

Providers participating in Department of Veterans Affairs (VA) Community Care Network (CCN) will find information, resources, and helpful links at vacommunitycare.com, Optum's VA CCN portal.

On vacommunitycare.com, you will find:

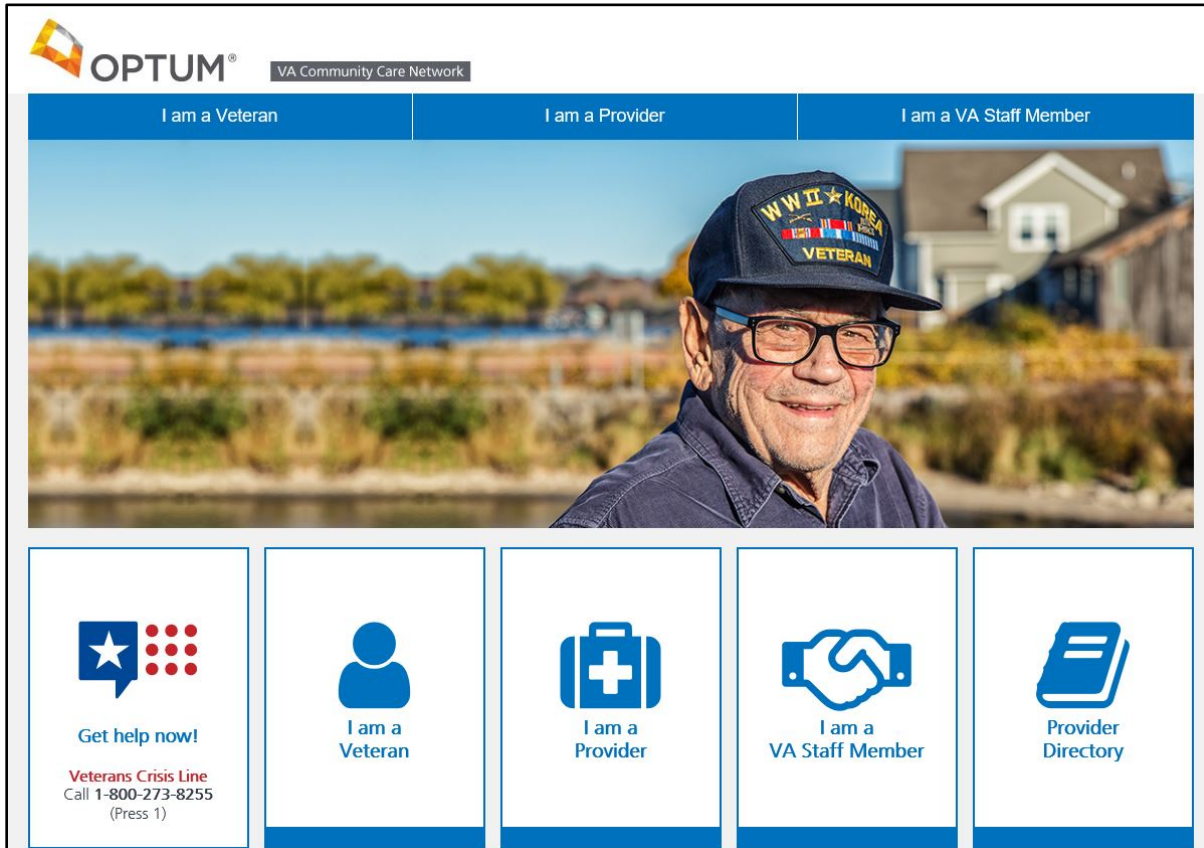
- **Training & Guides**
 - Frequently Asked Questions
 - VA CCN Provider Manual
 - VA CCN Quick Reference Guide
 - Behavioral Health Benefits
 - Durable Medical Equipment Benefits
 - General Medical Benefits
 - Medical Documentation
 - Prescribing Medications for Veterans
 - Referrals
 - Vision Care for Veterans
 - Join the Network
 - Provider Credentialing
 - Why Join the VA CCN
 - Timeframes
 - Electronic Payments and Statements
 - Claims Guidelines
 - Provider Services and Resources

- **News & Announcements**

- **Documents & Links**
 - EPS (Electronic Payments & Statements)
 - Professional Claim Forms
 - Veteran Appeals Form
 - Updating Demographic Information
 - Links to network partner websites
 - Request for Service form
 - VA Medical Fee Schedule
 - VA Formulary search tool

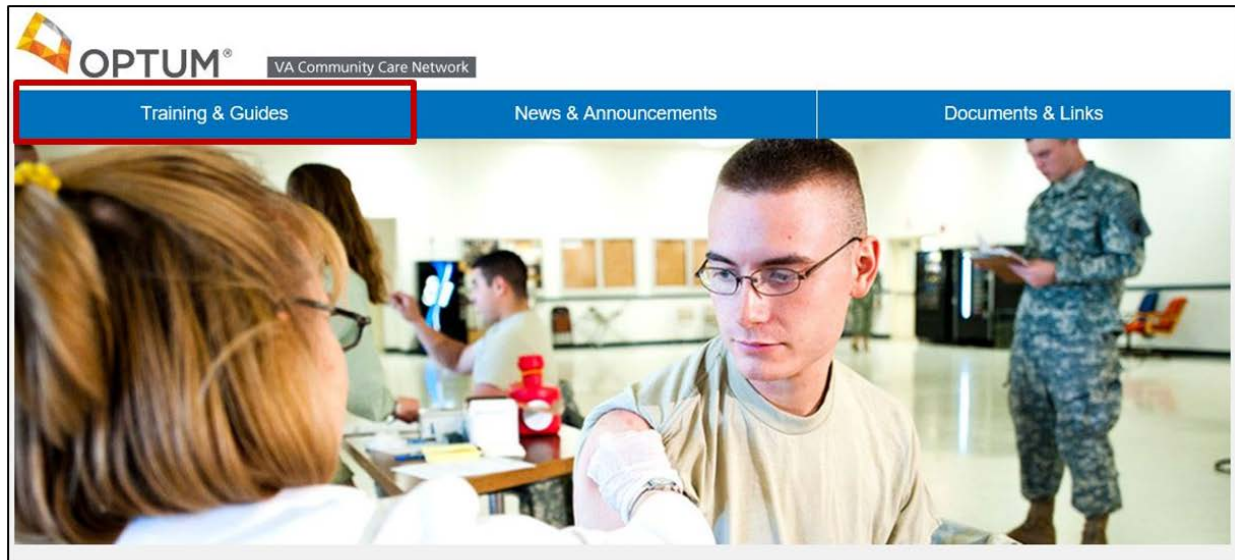
vacommunitycare.com

1. Go to vacommunitycare.com and choose **I am a Provider**.



2. Select **Training and Guides**

You will see a list of current training tools and guides, including:



Training Tools & Guides	Purpose & Definition
Veterans Affairs Community Care Network FAQs	These frequently asked questions (FAQs) help providers become more familiar with VA CCN. Included in the FAQs are key points, a description of VA CCN, and questions and answers about topics such as eligibility, referrals and claims
VA CCN Provider Manual	The Provider Manual is expressly incorporated into your participation agreement by reference and is binding to all parties on the agreement. It includes topics such as claims, eligibility, medical documentation, and referrals to help you deliver care to Veterans as part of VA CCN and work with VA.
VA CCN Quick Reference Guide (QRG)	The QRG is an overview of VA CCN.



News & Announcements

In **News & Announcements**, you'll find the latest VA CCN news and updates.

Documents & Links

In **Documents & Links**, you'll use the forms here to help you file claims, set up electronic payments, and update your demographic information.

Some of the current documents and links include:

- **EPS (Electronic Payments & Statements)** -- Enroll to receive EPS for VA CCN claims.
- **Claim Forms** – CMS 1500 and CME 1450, for information on submitting claims, go to cms.gov.
- **ADA Claim Form** – Sample of American Dental Association Dental Claim form. This form should be used for any VA CCN dental claims. Find information on submitting claims at ADA.org.
- **Medical VA Fee Schedule** – current fiscal year medical VA fee schedule
- **Veteran Appeal Form** – The form used by Veterans to appeal a claims decision. Appeal process is outlined in the VA CCN Provider Manual.
- **Updating Demographic Information** – Providers are responsible for updating any outdated or incorrect demographic information as soon as possible so Veterans can easily find you and get the care they need. You can also use the VA CCN provider directory on this page to verify your VA CCN information.