

LHI Provider Portal Overview for Dental Providers

The Provider Portal is LHI's exclusive website that supports provider and practitioner services. The portal will allow you to view training materials, complete contracting and/or credentialing documents and upload and view invoices.

Functions of the Provider Portal

Knowledge Center

Complete training and view reference materials

Contracting

Contract to provide services on behalf of LHI

Credentialing

Complete practitioner credentialing documents

Appointments

View and schedule appointments, complete electronic worksheets and upload radiographs and/or applicable exam documents - the Appointment menu option is for all contracts except VA CCN

Accounting

Submit invoices and review Explanation of Payments and one year of invoice history - the Accounting menu option is for all contracts except VA CCN

VA CCN

Access claim, referral and eligibility for VA CCN

My Profile

Update profile information for LHI

Quick Links

Access the Provider Portal's most useful tools and resources

Comments or Suggestions

Provide feedback directly to LHI

Setting up Your User Account

If you are not currently part of LHI's network, access <https://logisticshealth.com/join-our-network.aspx> to get more information.

Before you log into the Provider Portal for the first time, you will need to set up a user account.

Please complete the following steps once you receive your activation email from LHI:

1. Click the link in the activation email to begin your account setup.
2. Enter your Last Name and the Email Address at which you received the activation email and select 'OK' when complete.
3. Enter your Account Verification Code (sent via email) and select 'Submit' when complete.
4. Create a User Name and Password and select 'Submit' when complete.

This completes your account setup.

Logging In

Once your user account is created, you can log into the Provider Portal to begin working with LHI:

1. Navigate to the Provider Portal at <https://providers.logisticshealth.com>.
2. Enter your User Name and Password into the Login section of the page.
3. Select 'Login.'

4. Multiple Provider Associations: If you are associated with more than one provider, you will be prompted to select the provider you are logging in under.

Select 'OK' once selected.

This completes the login process.