



Potential Quality Issue (PQI) Referral Form

Complete this form to submit a potential quality or patient safety concern about the care or services provided to a Veteran by a provider.

Complete the PQI Referral Form

Print and complete the PQI Referral Form as thoroughly as possible. The blue fields are required.

Submit the PQI Referral Form

Fax: 833-675-2481

Email: FaxClinicalQuality1@optumserve.com

Mail: VA Community Care Network Clinical Quality Management
3237 Airport Road
VA Community Care Network MS - 41
La Crosse, WI 54603

The Optum Clinical Quality Management team will investigate the concern. Because all reported potential quality issues are confidential, we won't be able to provide responses, updates or discuss the concern.