



VA Community Care Network

Updating Demographic Information

It is important for providers to report any outdated or incorrect demographic information as soon as possible. This allows us to provide accurate information to Veterans and referring providers through our provider directory and will help to ensure that claims are appropriately paid and payments are mailed correctly.

Providers are encouraged to view the online VA CCN Provider Directory and verify the information. Any corrections should be immediately reported to the network partner maintaining your record.

UHG Network	Provider Type	Submit Updates
UnitedHealthcare	Medical Professionals, Facilities and Ancillary Providers	uhcprovider.com > mypracticeprofile
UnitedHealthcare	National Laboratory and National Ancillary Providers	Email updates to naspi@uhc.com
UnitedHealthcare Vision	Vision Providers	spectera.com Sign in with user ID and password Click on Entity Management Tab Complete changes and submit; Provider can also submit changes through Attestation process
United Behavioral Health	Mental health Substance abuse	providerexpress.com Click on My Practice Info Sign in with your Optum ID
Logistics Health Inc. (LHI)	Dental Providers	logisticshealth.com > provider-network Log in to the Provider Portal Using your User name and password Hover Over 'My Profile' and select Update Profile' Email updates to LHI_ProviderNetworkCommunications@logisticshealth.com
Optum Complex Care Management (Optum CCM)	Skilled Nursing Facilities	For skilled nursing facilities (SNFs), follow the process defined by your Optum Regional Contract Team
OptumHealth Care Solutions, LLC	Physical Therapy Occupational Therapy Speech Pathology Chiropractic Massage Therapy Acupuncture Tai Chi	myoptumhealthphysicalhealth.com Fax updates to 888-626-1701 Mail updates to: Optum Provider Data Mgmt. MN103-0700 PO Box 1459 Minneapolis, MN 55440-1459